

## **13 November 2025**

## Circular to the industry

## Launch of the New Letter of Good Standing System on the E-Business Platform

Dear Employer,

The Council is pleased to announce the implementation of a new automated Letter of Good Standing (LOGS) system, which is now available through the E-Business platform.

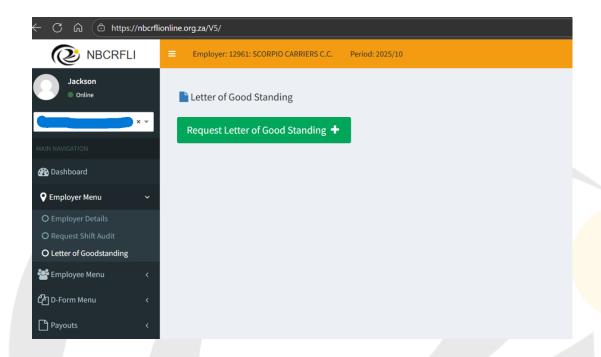
To request your Letter of Good Standing, please follow these steps:

- 1. Log in to the E-Business system.
- 2. Click on the "Employer" drop-down menu.
- 3. Select "Letter of Good Standing".





4. Click on "Request Letter of Good Standing".



If your profile reflects no outstanding matters, such as unpaid invoices, unresolved cases, unpaid monthly returns, or non-compliance findings from inspections, the system will automatically generate your Letter of Good Standing.

However, if there are any outstanding issues, your request will be rejected. The system will display the reasons for rejection, and an automatic email notification will be sent to the Senior Agent in your region. The Senior Agent will then contact you to provide guidance and assistance in resolving the outstanding matters. This enhancement is part of the Council's ongoing efforts to streamline processes, improve turnaround times, and enhance service delivery to the industry.

Should you experience any technical difficulties with accessing the E-Business system, please contact your Designated Agent.



Musa Ndlovu National Secretary

(This document has been sent electronically, and it is therefore not signed)